



# CONSULTANCY, AUDIT & TRAINING

## QUALITY MANAGEMENT, ENVIRONMENT MANAGEMENT & FOOD SAFETY MANAGEMENT SYSTEMS

CONSULTANCY & DEVELOPMENT

**Orga-Naqsis** is specialized to assist organizations to achieve their objectives through the development of their management systems and their teams.

Our consulting activities are geared toward companies that want to expand their activities nationally and/or internationally.

### CONSULTING'S FIELDS

They Cover the implementation of :

- ▶ **Quality Management System "ISO 9001"**
- ▶ **Environment Management System "ISO 14001"**
- ▶ **Food safety Management System "ISO 22000" and/or "HACCP"**

Our Partnership with SCSC offers an extended advisory services covering :

- ▶ **Streamlined Management Systems, coupling in an integrated shape: Information System & QMS.**



Through objective, well-informed advice, we help you put in place systems which can :

- Ensure compliance with regulatory requirements,
- Maximise your customer satisfaction,
- Skills transfer as part of our quality management from a collaborative approach,
- Improve your environment Information Systems and keep you alert,
- Minimise your liability and increase your profitability.

### Project Managing

To Certify your core business or to streamline and improve selected process in reaching customers' needs and regulatory requirements, implies our team to handle the program as a project management.

We are committed to put under tight control budget-wrap and timeframe involving the pre-requisite technical resources and human expertise.

A well-managed project associated with our KPI, allows us to monitor the achieved progress to reach the level of qualification for the implementation of the planned system.

### Hotline Assistance

In order to consolidate our established processes and to pay close attention at the mutualised objectives and shared results, Orga-naqsis offers a free half-day assistance for backing the project manager/steering committee.

This assistance can be programmed, quantified and correlated within the planned actions.

ORGA-NAQSSIS

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## FIELDS AND SYSTEMS AUDITED

All our management audit system's tools listed below comply with regulatory ISO 19011:2002 guideline.

### Quality management system audit - ISO 9001 guideline - or processes

The object of the audit concerns the organisational analysis and operational processes of all resources dedicated to meet the requirements of the product field chosen by managing members. It can apply to an entire organisation or specific to a function instead.

This tool can be targeted towards several situations: process re-engineering, evaluation, pre-certification, or follow-up of the internal and/or contractual improvements.



### Environmental management system audit - ISO 14001 guideline

The audit program is designed to :

- identify areas where our customers can minimize harmful effects on the environment caused by product activities that need improvement, as well as practical steps to ensure future compliance with national and European regulations.
- Evaluate the level of control established by firms to prevent environmental risk impact. This tool can target several situations : environmental evaluation, pre-certification, diagnosis to undertake ISO 14000 project, or follow-up of the internal control improvements.

### Food Safety Management System Audit - ISO 22000 guideline & Food Safety (HACCP)

Presently, the Food Safety Management Audit Systems is applicable and realizable by our company as "second party".

We currently provide HACCP audit system within the audits framework of a Quality certification ISO 9001 projects. HCCP audit system can be managed separately to comply with the Food Safety Standards projects, according to organisational and operational processes, including technics and documents assessment based on Codex Alimentarius Principles, in accordance with products/recipients needs.

### Contractual organisation

Our audits involve two types of requests:

- Audits with Project links, which include processes evaluation in our related field of expertise, and/or pre-certification assessment. This group of audits may include within a privileged contractual framework any internal audit project of annual outsourcing.
- Organisational audits in connection with customer's specific request.



## ISO & STANDARDS TRAINING PROGRAMS

Orga-Naqsis modular training arise from professional applications aligned with the needs and expectations of businesses and focusing on our core of competencies.

The educational program is appropriate for attendee understanding in light of the content provided and handed on site, but also off-site for rehearsal.

Our courses cover the updated ISO standards field and related tools for their implementation.



### Planned Training Courses

Subjects:

- Using an effective internal (or supplier) audit process ISO 19011 for quality and / or environmental management system,
  - Harnessing process behavior by using Statistical Process Control charts (SPC),
  - Increasing awareness of quality issues and quality assessment tools,
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- The practical implementation of Quality management system (QMS) ISO 9001,
  - The practical implementation of Environmental management system (EMS) ISO 14001,
  - The practical implementation of Food safety management system (FSMS) ISO 22000,
  - The practical implementation of HACCP and related CCP in food safety, being able to be integrated in ISO 22000 management standard,
  - Method for main business & Key process mapping, design, analysis and performance monitoring. Drafting standards procedure and Quality-manual,
  - Training & information about ISO 9000 requirements draft. This session it's aimed to reinforce CEO forecast commitment as a main key of the project, to answer the FAQ about programs content & planning and what team skills needed.

The training contents of each program as well as the calendar are reachable through our web [site](#).

### Inhouse training

Courses are always tailored for companies need and can be designed as a single session or as multiple sessions. The great benefit from in-house employee training and development particularly in ISO Audit Systems, that's practices could be made within a business processes context.

All requests for training abroad are limited temporarily to the French-speaking countries.